

What would you do if our clinic were closed and:

"We noticed he was limping badly when he came inside."

"She just seems so unusually lethargic tonight."

"She's been vomiting for an hour now."

"He's just acting...strange."

Medical emergencies often occur outside of normal business hours. Before you rush to the unfamiliar, crowded, and expensive emergency veterinary clinic...

Call us first!

You may be able to avoid leaving the comfort of your home, saving you time and money.

Pleasant Valley Veterinary Clinic's



www.AfterHoursAssurance.com 800-204-4595 You think your pet may be sick or hurt, but our clinic is closed... what do you do?



Introducing our new service that allows you to speak with us after hours

Pleasant Valley Veterinary Clinic's



Give yourself
peace of mind and
priceless advice
when you need it most.

"The large volume of after hours calls was becoming increasingly unmanageable.
Thankfully, we found After Hours Assurance and are still able to offer this valuable service to our clients."

Brad W. Carmichael, DVM



AFTER HOURS ASSURANCE

GO GOLD FOR THE VERY BEST!

All Pleasant Valley Veterinary Clinic clients have the ability to speak to one of our veterinarians for consultation after regular office hours when they believe they have an emergency.

AND IT'S EASY:

When you have a concern about your pet, and our office is closed, call our regular office number. You can pay per call or pre-register for our Gold Plan with unlimited calling. Please have a credit card available.

Pay per call Fees:

\$35 per call before midnight

\$45 per call after midnight and on weekends

\$55 per call on major holidays

A friendly After Hours Assurance representative will gather important information, receive payment, and page our veterinarian.

Within a few minutes, our doctor will return your call and advise you on the best course of action for your pet.

Nearly 90% of After Hours Assurance callers will learn they do not need to go to the emergency clinic and can stay with their pet in the comfort of their own home.

Save precious time in an emergency!

For less than the cost of one trip to an emergency clinic, our Gold Plan gives you the quickest access to our vets during your pet emergencies, AND allows you to enjoy peace of mind for one full year!

GOLD PLAN

UNLIMITED CALLS

For ONE FULL YEAR of service.

Annual subscription per household

- Make unlimited calls outside of regular office hours FOR ONE FULL YEAR
- Ideal for households with multiple pets;
 one low fee covers all pets in your home
- Hassle free; does not require a credit card at time of call*
- Choose to auto-renew when you pre-register, and receive a 5% discount off of next year's service!
- *Pre-registration required
- Secure access to www.AfterHoursAssurance.com to view or update your pets' information and call-history records.
- Even when traveling with your pet, after hours emergency advice is just a phone call away.
 If necessary, you'll be provided information on the nearest emergency hospital.

Pre-registration for Gold is easy!

Just choose one of the following:

CLICK

www.AfterHoursAssurance.com

& receive one additional month FOR FREE.

IN CLINIC

Fill out a registration form in our clinic

<u>MAIL</u>

Fill out and mail the attached form

<u>CALL</u>

1-800-204-4595 Customer Service available 24/7

Need to pay by cash or check?

No problem, just be aware that you must pre-register for our **Gold Plan** in our clinic or by mailing in a check.

"We are so thankful
Pleasant Valley offers
After Hours Assurance.
Knowing that we can use
this service if Jake were
having problems no matter
where we are, gives us
true peace of mind."

The Harper Family



GOLD REGISTRATION FORM

Pleasant Valley Veterinary Clinic's



Phone 2					
Address					
City State Zip					
Email			-: -	provided, you agree	
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	Make checks payable to: After Hours Assurance				
Charge My:	□ Visa □	MasterCard □ [Discover 🛭 An	nerican Express	
Card #:					
•	xpiration Date: Security Code:				
-	ur credit card	and receive a 5%	discount off o	f next year's service	
⊒ Yes □ No					
Signature:			Date:		

MAIL COMPLETED FORM TO After Hours Assurance

P.O. Box 933

Receive one FREE month when Registering for Gold!

McMurray, PA 15317

For clinic use only. Enter code here